



White-label
Option Available
to Partners

**Healthcare
Notification
Solutions**

Flat file & API
Integration to
Support Most
EMR Packages

Stable Platform
can handle
millions of calls
per day

Supports SMS,
MMS, Email
and Voice
Messaging

HIPPA
Compliant
HL7 Compatible



Scheduled Reminders

- Patient Appointments
- Medication Reminders
- Post-op Instructions

Emergency Broadcast

- Inclement Weather
- Traffic Notifications
- Last minute closures

Scheduled Broadcast

- Set up wellness visits
- Send newsletters

Promotional Broadcast

- Vaccination Marketing
- Specials / Promotions

Other Broadcasts

- HR Announcements
- Change of Address
- Bill Collection

Custom Solutions

- Surveys
- Custom Call Flows
- Research

**PRODUCT OVERVIEW:
WHO USES USANOTIFY?**

- 1 Large Hospital systems
- 2 EHR/EMR/PHR developers
- 3 Retail & Mail-order Pharmacies
- 4 Research Centers & Universities
- 5 Small to Midsize healthcare practices





“By receiving confirmation and reminder messages the way they want (text, voice or email), patients are up to 5 times more likely to show up for their scheduled appointment.”

Why choose USANotify?

Healthcare Experts

Our solutions are deployed in hundreds of hospitals around the world

Robust Technology

Mission critical systems across various industries rely on our technology

First Class Support

Dedicated support reps are assigned to every client for quick & accurate results

Experience

- 15+ Years of Healthcare Solutions
- 30+ Years of Telecom Solution
- 10,000+ Installations in 70 countries
- Used by Cerner, US Army & US Air Force

Supports the Standards

- HL7 Support for Appointments
- SOAP API for Third Party Integration
- Responsive Design for All Devices
- HIPAA Compliant
- XMPP Support for Chat
- Supports VoIP and TDM Voice Protocols

Feature-Rich

- Supports dynamic, custom voice prompts
- Custom Emails with map & form links
- Dynamic SMS & MMS per appointment
- Chat Messaging built-in
- Multiple Notifications per appointment
- Text to Speech on-demand
- Transfer Calls to a Live Agent
- Flexible Notification Schedules
- In-depth Reporting Tools
- Uses Multi-layer Security
- Multi-level User Permissions
- User Defined Contact Lists